

ELENTENY

— I M P O R T S —

Hi Everyone,

We reached out to our freight forwarder on conditions in France and received updates on several different topics. The largest piece of all of this is that we are doing collections where we can but there are delays due to a variety of reasons. We will inform you on a case by case basis where there are issues. This is a fluid situation with conditions constantly changing. We will keep you posted as we continue to receive updates.

*Business Continuity: All Hillebrand offices in France (90%) are working remotely from home and are operational in all ways. Beaune and Bordeaux remain open with 8-10 staff in Beaune and 1-2 staff in Bordeaux.

*Customs: working as normal

*Borders France: from March 17th (noon) and for 15 days, the French government declared a national lockdown. People are allowed out only for emergencies, to buy food or for work. National transportation is substantially reduced for passenger transport, but freight transport is not affected by the measures. International freight transport is also guaranteed, but transport of life essential goods could be prioritized.

*Warehouse Hillebrand's warehouses are operational. Order pick ups at suppliers and facilities are not restricted. However, some rescheduling at supplier facilities is to be expected depending on staffing availability. Pickups could be longer than usual.

*Suppliers: Some Suppliers are or will be closed shortly. We are informing customers on a case by case basis.

*Equipment: No issues for dry or insulated, still tight for reefer.

*Shipping lines: Yang Ming don't accept any new Booking – Hamburd Sud don't accept any new Booking only to the West Coast. The staff of all the Shipping lines work from home and some of them have connection issues and there are delays in responses.

*Truckers: some trucking companies have reduced their capacity but combined with the suppliers closing, we do not have issues – exception = Alsace area (dept 67 + 68) more particularly touched by the covid19 in France – no pick up possible until the end of the week (all our truckers refuse to go)